

RESOLUTION NO. 2010-133**A RESOLUTION OF THE CITY COUNCIL
OF THE CITY OF TORRANCE HONORING****DONNA RIZZO****UPON HER RETIREMENT FROM THE CITY
AFTER TWENTY-SEVEN YEARS OF SERVICE**

- WHEREAS,** Donna Rizzo began her career with the City of Torrance in 1983 as a Workers' Compensation Claims Examiner in the Human Resources Department. Following years of exemplary performance as an Examiner and Acting Administrator, she was promoted to Workers' Compensation Administrator in 2004; and
- WHEREAS,** during her tenure as Administrator, Donna's vision for the program and ability to execute change assisted in decreasing workers' compensation claims by almost 30%. The implementation of a highly successful return-to-work program and cost containment tools such as medical utilization review contributed to an almost 50% reduction in overall program costs; and
- WHEREAS,** both as a Claims Examiner and Claims Administrator, the Workers' Compensation program achieved excellent audit results from both the State of California and the City's excess insurance company, accomplishments for which Donna received "Awards of Excellence" on three separate occasions; and
- WHEREAS,** utilizing her outstanding "project management" skills, Donna assumed primary responsibility for the development and installation of the City's first fully automated Workers' Compensation information system; and
- WHEREAS,** Donna successfully implemented a state-of-the-art document imaging system, thereby streamlining the claims handling process and ultimately saving time, materials and costs associated with archiving workers' compensation claims; and
- WHEREAS,** Donna's superior knowledge of claims handling, her "take charge" approach, and ability to communicate with confidence and authority enabled her to establish excellent relations with department management, claimants and the medical community; and
- WHEREAS,** under Donna's sound management, the City's self-insured, self-administered Workers' Compensation program has achieved tremendous credibility. She has been a role model and a friend to many, but above all, her commitment to Human Resources and the City of Torrance has truly enriched those who have had the privilege of working with her.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Torrance, California, does hereby commend, honor, and congratulate

DONNA M. RIZZO

for her dedication, professionalism, and contributions to the City of Torrance while in our employ; and, be it further resolved, that Donna be wished a full and rewarding life in her retirement years.

INTRODUCED, APPROVED AND ADOPTED this 14th day of December 2010.

Mayor Frank Scotto

APPROVED AS TO FORM:
JOHN FELLOWS III, City Attorney

ATTEST:

by _____
Patrick Q. Sullivan, Assistant City Attorney

Sue Herbers, City Clerk