

RESOLUTION NO. 2010-66

**A RESOLUTION OF THE CITY COUNCIL
OF THE CITY OF TORRANCE HONORING
DARLEEN LOUISE POTTER
UPON HER RETIREMENT FROM THE CITY
AFTER TWENTY-TWO YEARS OF SERVICE**

- WHEREAS,** Darleen Potter began her career with the City of Torrance on June 6, 1988 as a Typist Clerk for the Workers' Compensation Program in the Human Resources Department; and
- WHEREAS,** Darleen was promoted to the positions of Senior Typist Clerk on March 19, 1990; Secretary on September 26, 1990; Workers' Compensation Claims Technician on December 23, 1991; and finally to Workers' Compensation Claims Examiner on July 11, 2005; and
- WHEREAS,** Darleen was considered an outstanding, dedicated employee with a reputation for compassion and excellence. She was known for her wealth of knowledge, ability to handle multiple tasks with a smile, and her willingness go above and beyond the call of duty, which made her a valuable asset to the City; and
- WHEREAS,** Darleen has received numerous cards, letters, and notes of appreciation for her ability to move heaven and earth to assist injured workers and retirees. She has repeatedly demonstrated a calm, straightforward, professional and sincere approach making them feel valued and well taken care of; and
- WHEREAS,** Darleen has been recognized professionally by the State of California Department of Insurance for her assistance in successful convictions of workers compensation fraud, and by a Workers' Compensation Appeals Court Judge for her ability to put together well organized cases; and
- WHEREAS,** Darleen has received numerous commendations from management for her exceptional team work in cost containment efforts, high quality claims handling confirmed by the State of California and excess insurance audits; and
- WHEREAS,** Darleen has provided 22 years of dedicated service to the City of Torrance and has unselfishly used her many skills for the benefit of the Human Resources Department and the employees of Torrance.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Torrance, California, does hereby commend, honor, and congratulate

DARLEEN LOUISE POTTER

for her dedication, professionalism, and contributions to the City of Torrance while in our employ; and, be it further resolved, that Darleen be wished a full and rewarding life in her retirement years.

INTRODUCED, APPROVED AND ADOPTED this 20th day of July 2010.

APPROVED AS TO FORM:
JOHN FELLOWS III, City Attorney

by _____
Patrick Q. Sullivan, Assistant City Attorney

Mayor Frank Scotto

ATTEST:

Sue Herbers, City Clerk