

RESOLUTION NO. 2008-33

**A RESOLUTION OF THE CITY COUNCIL
OF THE CITY OF TORRANCE HONORING
FIRE COMMUNICATIONS OPERATOR
NANCY L. DiBENEDETTO
UPON HER RETIREMENT FROM THE CITY
AFTER TWENTY-NINE YEARS OF SERVICE**

- WHEREAS,** Nancy DiBenedetto began her career with the City of Torrance as a Fire Communications Operator (Dispatcher) on October 31, 1978; and
- WHEREAS,** Nancy continuously provided outstanding service as a Torrance Fire Dispatcher from early in her tenure with the Fire Department up to her retirement on March 2, 2008; and
- WHEREAS,** the Fire Department response depends on the accurate dispatch of information and equipment from its Fire Communications Operators. The Department counted on Nancy's ability to handle emergency and stressful situations in a calm and professional manner. She always displayed a high level of adaptability and performance skills; and, her documentation was neat, accurate, and thorough; and
- WHEREAS,** Nancy continuously volunteered to work the graveyard shift which was beneficial to the rest of the dispatch team; the 12:00 midnight shift calls are mostly emergency incidents in nature due to the time of day. Nancy had a solid but calming voice which provided good judgment and reassurance to the callers and the response teams; and
- WHEREAS,** Nancy had an important lead role in updating the Communications Operators manual; her wealth of knowledge in dispatching provided a valuable resource to the Fire Communications Division. Nancy quickly caught on to the CAD system when we switched from manual dispatch to CAD dispatch, all the while maintaining her Emergency Medical Dispatch certification; and
- WHEREAS,** Nancy was an exemplary co-worker and truly a team player. Her genuine concern and contributions to the Fire Department are greatly appreciated; and
- WHEREAS,** Nancy provided 29 years of dedicated service to the City of Torrance and has unselfishly used her expertise for team performance to the benefit of the Fire Department and the citizens of Torrance.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Torrance, California, does hereby commend, honor, and congratulate retired Fire Communications Operator

NANCY L. DiBENEDETTO

for her dedication, professionalism, and contributions to the City of Torrance while in our employ; and, be it further resolved, that Nancy be wished a full and rewarding life in her retirement years.

INTRODUCED, APPROVED AND ADOPTED this 8th day of April 2008.

Mayor Frank Scotto

APPROVED AS TO FORM:
JOHN FELLOWS III, City Attorney

ATTEST:

by _____
Ronald T. Pohl, Assistant City Attorney

Sue Herbers, City Clerk